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# Clinic Forward

AN OPERATIONAL SUPPORT PROGRAM FOR INDEPENDENT CLINICAL PRACTICES

## **ARE YOU IN?**

Our Clinic Forward operations program works 1 on 1 with clinic owners' to increase their skills, abilities, and confidence around the running a clinical practice.

We help owners optimize all operational areas of private practice while maintaining the critical autonomy and personal values in their business. We cover best practices in the following areas and more:



- Operational efficiencies
- Risk management
- Patient care services
- Client experience
- Patient Safety
- Inventory management
- Narcotic control
- Strategy and business planning
- Metrics and KPIs
- Security and Safety
- Loss prevention
- Human resources
- Continuous improvement
- and more!

"In only 4 months, through workshops and consulting, Amy has already worked to completely transform our busy clinic into a more efficient, safe, and functional practice. I can't wait for what's to come. Amy is wonderful to collaborate with and provides realistic solutions to tough problems. She is worth her weight in gold!!"

— Dr. Celine Ward, Veterinary Practice Owner

## WHAT'S INCLUDED?

On-site operational assessment



Custom operational recommendations report, supporting implementation guide, and personalized debrief



Option to add on one-on-one business coaching with an experienced health executive and MBA



Priority access to other Amy Oliver + Co programs and services



## ABOUT US

### AMY OLIVER

MBA, BSCPH, RPH, PMP, CLC

Amy Oliver is an experienced healthcare executive and president of Amy Oliver + Co, offering trusted advisory services and professional coaching to practice owners, leaders, and organizations in the healthcare and wellness industries. She is passionate about advancing women in healthcare leadership and entrepreneurship.

Amy has advised and coached hundreds of healthcare leaders to drive high performance within the healthcare, social services, and academia sectors.

Amy holds an MBA with a dual concentration in Organizational Leadership and Health Administration. She is a pharmacist, a Certified Leadership Coach, and a globally certified Project Management Professional. Amy holds certificates in Emotional Intelligence and Advanced Strategic Management and Leadership.

Amy has won multiple health sector and leadership awards, has been recognized internationally for her academic work, and most recently has been selected as a member of the prestigious Governor General Canadian Leadership Conference.

Amy is a success-driven and proven executive with a passion to assist practitioners, health organizations, and leadership teams in the areas of entrepreneurship, operations, strategy development, project planning, leadership and engagement, and diversity and inclusion.



#### CONNECT WITH AMY:

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